

I am writing as an informed, concerned, taxpaying citizen of the United States about your upcoming vote on Changes in Service Standards, Docket #N2021-1.

Louis DeJoy has already caused enough damage to the USPS, corroding public confidence in a service first established at the inception of our constitution. That's a pretty long record to severely damage, but Mr. DeJoy has managed to do just that, and in spades.

He removed iconic blue mail boxes from locations at which they'd stood for years. He removed custom-made, automated (and long ago paid for) sorting machines from multiple post offices. He even had some of them dismantled to such a degree that they cannot be put back together. All of this amounts to interference with, or destruction of, tax-payer funded property.

Further, he prohibited necessary travel and hours that *needed* to happen due to the extraordinary combination of a contentious national election *and* an unprecedented global pandemic.

He may say all of that was about cost-cutting, but there was no imminent postal system collapse that required such immediate attention that his actions could not have, at the least, been delayed until after the election and the pandemic were over.

Instead, his actions as Postmaster General, combined with personal conflict of interest business dealings, reek to High Heaven of political manipulation in favor of one party. This is NOT how a constitutionally mandated service for the People of the United States is meant to be conducted. As with any government or quasi-government institution, the USPS must avoid even the appearance of impropriety. Louis DeJoy has ignored that method of securing the public trust.

I mention Mr. DeJoy's past actions because I believe they reflect his entire attitude on how the Post Office should be run, i.e., with all consideration to cost and zero consideration to adequately serving customers.

His plans to close some post offices, reduce hours at others, allow for

increased first-class mail delivery times, abandon air transportation (after 110 years!), and offload more and more mail delivery to private companies will only further erode service and, consequently, public confidence.

Every institution must cope with rising costs. But no other institution has been hamstrung in their attempts to do so as the Post Office has. Once Congress required the Service to pre-pay retiree health benefits in 2006, there was simply no way the USPS could keep up with that requirement along with rising costs.

Mr. DeJoy's cutthroat attempts to do so will do nothing more than further deny the public access to the postal service which our Founders meant for us to have when they ratified the Constitution 233 years ago TODAY (June 21).

Therefore, it is incumbent upon the Commission to deny Mr. DeJoy's further destructive proposals and instead continue, along with voters, to push for the reduction or elimination of the Congressional pre-pay mandate so that the USPS can once again be on a path to fiscal solvency.

I respectfully request that you, the members of the Postal Regulatory Commission, keep service to the public as The MOST Important Factor in your deliberations.

Thank you for your time,
Mrs. Heidi Bierly
Hutchinson, Kansas